# Learning Taxi Carpool Policies using MARL (Phase III)

**COMP 597:** Applications of Machine Learning in Real-World Systems

By Hung and Mushfique

# **Outline**

- Recap
- Progress update
- Proposed Models
	- Reallocation with Contextual Actor-Critic (cA2C)
	- Cooperative Order Dispatching (COD)
	- Hybrid Model
- Project Plan
- Demo

# Recap: Carpooling/Ride-Sharing Platform

- Taxis/ride-sharing platforms (Uber, Lyft) play significant role in daily commute
- **Problem:** Efficiently utilize road networks for
	- Minimum congestion
	- Optimal travel time and distance
	- Maximum profit
- **Applications:**
	- Dispatching orders, i.e. repositioning & matching driver to rider
	- *○ Route planning*
	- *○ Traffic signals control*
- **● Goal:** MARL system that *maximizes profit*, *minimize travel time, distance* and *congestion*.



**Figure 1:** Order dispatching, driver repositioning & driver distribution after a certain timestep.



# Recap: Proposed Models

- **Reallocation with Contextual Actor-Critic** (cA2C)
	- Lin, Kaixiang et al. "Efficient Large-Scale Fleet Management via Multi-Agent Deep Reinforcement Learning". In Proceedings of the 24th ACM SIGKDD International Conference on Knowledge Discovery & Data Mining, pp. 1774-1783. ACM, 2018.
- Cooperative Order Dispatching (COD)
	- Li, Minne et al. "Efficient Ridesharing Order Dispatching with Mean Field Multi-Agent Reinforcement Learning." WWW (2019).
- **Hybrid Model Reallocation & Order Dispatching** 
	- Combining the benefits from both the previous models.



**Figure 1:** Order dispatching, driver repositioning & driver distribution after a certain timestep.



## Progress Update

- Data exploration
	- [x] New York Taxi Dataset
	- [ ] *DiDi GAIA Open Dataset: no sign of approval*
	- [x] Visualization: setup city as hexagonal grid
- Research
	- [x] Understand methods in current literature
- **Implement** 
	- [x] Implement cA2C
	- [~] Implement COD
	- [ ] Implement Hybrid Model
	- [x] Train on toy environment
	- [x] Train on real environment (NYC)
	- [ ] Compare results



**Figure 2:** The grid-world visualization using NYC Dataset



# Proposed Model 1: **Reallocation with Contextual Actor-Critic (cA2C)**

- The fleet management problem is modelled as a **Markov Decision Process (MDP)/Markov Game,** *G*
- MDP/Markov Game is defined by a tuple *G = (N, S, A, P, R,* ℽ*)*
- **N** = Number of Agents
- **S** = Set of States
- **A** = Joint Action Space
- **P** = Transition Probability Functions
- **R** = Reward Functions
- ℽ= Discount Factor







#### **● Environment:**

- Hexagonal Grid world, 0.9km apart
- $\circ$  Each Episode is represented by a day (24 hours), with 144 time steps (10 minute per step)

#### **● Agent (N):**

- Each idle driver is an agent
- Vehicles in the same grid node at a given time are homogeneous (treated like same agents)
- Max. number of unique agents is N (total no. of grid nodes)



**Figure 4:** The grid-world system and a spatial-temporal illustration of the problem setting



- **● State (S):**
	- Global state, *st* contains no. of agents (drivers) and orders for each grid node at time *t.*
	- $\circ$  Agent state,  $s_t^i = [s_t^i, g_j^j]$ , where  $g_j^i$  is one-hot-encoding of the grid ID.
- **● Action (A):**
	- $\circ$  A<sub>i</sub> = [0,1,..6], 7 possible discrete actions, to six neighbouring grids, and the 7th to remain in the current grid.
	- $\circ$  a<sub>i</sub><sup>t</sup> = [g<sub>0</sub>, g<sub>1</sub>], representing movement from g<sub>0</sub> to g<sub>1</sub>.
	- $\circ$  a<sub>t</sub> is the joint action of all the N agents at time t.



**Figure 4:** The grid-world system and a spatial-temporal illustration of the problem setting



#### **● Reward (R)/Discount Factor (**ℽ**):**

- Individual reward, *r i t* is defined as the averaged reward of all agents arriving at the same grid node at the same time.
- $\circ$  Reward is equal for agents in the same grid node  $g_{_{j'}}$ *r t (gj )*.
- Every agents tries to maximize its own expected discounted return,  $\mathbb{E} \left[ \sum_{k=0}^{\infty} \gamma^k r_{t+k}^i \right]$

#### **State Transition Probability (P):**

- $\circ$  Probability of arriving in a state s<sub>t+1</sub> given the current state,  $\mathsf{s}_{\mathsf{t}}$  and the joint action vector,  $\mathsf{a}_{\mathsf{t}}.$
- $\circ$   $p(s_{t+1} | s_t, a_t) \sim [0, 1]$



**Figure 4:** The grid-world system and a spatial-temporal illustration of the problem setting



#### **Contexts:**

- Geographic Context
	- Considers geographic nature of the place which can't be accessed by agents. Ex lakes, grid edges.  $[G_{t, g_j}]_k = \begin{cases} 1, & \text{if } g_d \text{ is valid grid,} \\ 0, & \text{otherwise,} \end{cases}$
- Collaborative Context
	- Avoids the situation where agents move in conflict directions at a certain time for better performance. Ex - one agent going from  $\mathsf{g}_1$  to  $\mathsf{g}_2$ , and another agent from  $\mathsf{g}_2$  to  $\mathsf{g}_1$ .

$$
[C_{t,g_j}]_k = \begin{cases} 1, & \text{if } Q(s_t, g_i) >= Q(s_t, g_j), \\ 0, & \text{otherwise.} \end{cases}
$$

$$
\mathbf{q}(s_t^i) = \mathbf{Q}(s_t^i) * \mathbf{C}_{t, g_j} * \mathbf{G}_{t, g_j}.
$$

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#### Contextual Actor-Critic (cA2C)

#### **● Critic (Centralized):**

- Centralized value function shared by all agents.
- Function is updated by minimizing the loss function derived from Bellman equation:

 $L(\theta_v) = (V_{\theta_v}(s_t^i) - V_{\text{target}}(s_{t+1}; \theta_v', \pi))^2$ ,

 $V_{\text{target}}(\mathbf{s}_{t+1}; \theta'_{v}, \pi) = \sum_{a_t^i} \pi(a_t^i | \mathbf{s}_t^i) (r_{t+1}^i + \gamma V_{\theta'_{v}}(\mathbf{s}_{t+1}^i)).$ 

- **● Actor (Individual Agents):**
	- Uses Policy gradient to update its policies.

$$
\nabla_{\theta_p} J(\theta_p) = \nabla_{\theta_p} \log \pi_{\theta_p} (a_t^i | \mathbf{s}_t^i) A(\mathbf{s}_t^i, a_t^i),
$$
  

$$
A(\mathbf{s}_t^i, a_t^i) = r_{t+1}^i + \gamma V_{\theta'_v} (\mathbf{s}_{t+1}^i) - V_{\theta_v} (\mathbf{s}_t^i).
$$



**Figure 5:** The coordination of **decentralized execution** is based on the output of **centralized value network**. The right part illustrates embedding context to policy network.



# Simulator Design

- 1. Update vehicle status (setting some offline, and bringing some new vehicles online).
- 2. Generate new orders.
- **3. Interact with the agents, passing the new global state to the fleet management algorithm (cA2C) and receive agent actions**
- 4. Reallocate the agents based on actions.
- 5. Assign available orders through a two-stage procedure:
	- a. Orders in a given grid cell are assigned to agents in the same cell
	- b. Remaining orders are assigned to vehicles in neighbouring cells.



**Figure 7:** Simulator timeline in one time step (10 min.)



**Figure 6:** Illustration of the reposition by the model. Darker shade represents higher state value, and the blue arrows denote the repositions



# Proposed Model 2: **Cooperative Order Dispatching (COD)**

- The order dispatching task is modelled as a **Partially Observable Markov Decision Process/Markov Game,** *G*
- POMDP/Markov Game is defined by a tuple *G = (N, S, O, A, P, R,* ℽ*)*
- **N** = Number of Agents
- **S** = Sets of States
- **O** = Sets of Private Observations
- **A** = Joint Action Space
- **P** = Transition Probability Functions
- **R** = Reward Functions
- ℽ= Discount Factor



#### **● Environment: (same as previous model)**

- Hexagonal Grid, 0.9km apart
- Each Episode is represented by a day (24 hours), with 144 time steps (10 minute per step)

#### **● Agent (N): (same as previous model)**

- Each idle driver is an agent
- Vehicles in the same grid at a given time are homogeneous (treated like same agents)
- Max. number of unique agents is N (total no. of grid nodes)



**Figure 9:** The grid-world system with agents (circles) and orders (triangles).

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#### **● State (S)/Observation (O):**

- $\circ$  Global state,  $s_t^{\,}$  contains no. of agents (drivers), orders at time  $t$  and other environment dynamics (traffic congestion, weather conditions, etc.)
- Agent observation,  $o_j$  contains its location *loc<sub>i</sub>*, timestamp *t* and on-trip flag showing its availability.

#### **● Action (A):**

- $\circ$  a<sub>im</sub> = [des<sub>im</sub>], for i<sup>th</sup> agent and m<sup>th</sup> choice of order.
- $\circ$  a<sub>t</sub> is the joint action of all the N agents.
- $\circ$  Use a deterministic policy,  $\mu_{\text{i}}$  to generate ranking values of each observation-action pair (o<sub>i</sub>, a<sub>i,m</sub>) and use Boltzmann Softmax selector

$$
\pi_i(a_{i,j}|o_i) = \frac{\exp(\beta\mu_i(o_i, a_{i,j}))}{\sum_{m=0}^{M_i} \exp(\beta\mu_i(o_i, a_{i,m}))}, \quad \text{for } j = 1, \dots, M_i
$$



**Figure 9:** The grid-world system with agents (circles) and orders (triangles)

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#### **● Reward (R)/Discount Factor (**ℽ**):**

- Reward is defined as a combination of driver *i*'s own income *<sup>0</sup> r* and the order destination potential (DP) *<sup>1</sup> r* (only if #orders > #drivers).
	- *DP = #DD #DS*
	- Difference in the demand (orders) and supply (drivers).
- Each agent tries to maximize its own discounted reward, *G t* .

 $r_i^t = {}^0 r_i^t + {}^1 \alpha {}^1 r_i^t$   $G_i^t = \sum_{k=t}^{\infty} \gamma^{k-t} r_i^k$ 

#### **● State Transition Probability (P): (same as previous model)**

- $\circ$  Probability of arriving in a state  $s_{t+1}$  given the current state,  $s_t$  and the joint action vector, a<sub>t</sub>.
- $\circ$   $p(s_{t+1} | s_t, a_t) \sim [0, 1]$



**Figure 10:** An example of destination potential (DP), with green grids representing more drivers than orders (and red if opposite), and the gap is proportional to the shade of colors.

#### Cooperative Order Dispatching (COD) with Mean Field (MF) Approximation

- **Critic (Centralized)**:
	- Each critic is trained by minimizing the loss function  $\mathcal{L}(\phi_i) = \mathbb{E}_{\text{o}, \text{a}, \text{r}, \text{o}'}[(r_i + \gamma v_i^{\text{MF}}(\text{o}'_i) - Q_i(o_i, (\bar{a}_i, a_i)))^2],$

$$
\upsilon^{\text{MF}}_{i^-}(o'_i) = \sum_{a'_i} \pi^-_i(a'_i|o'_i) \mathbb{E}_{\bar{a}'_i(a'_{-i}) \sim \pi^-_{-i}}[Q_i^-(o'_i, (\bar{a}'_i, a'_i))],
$$

- $\circ$  v<sub>i</sub><sup>MF</sup> is the Mean Field value function
- **Actor:**
	- Uses Policy Gradient to update its policies.  $\nabla_{\theta_i} J(\theta_i) = \mathbb{E}_{\mathbf{0}, \mathbf{a} \sim \mathcal{D}} [\nabla_{\theta_i} \mu_i(o_i, a_i) \nabla_{a_i} Q_i(o_i, (\bar{a}_i, a_i))].$



**Figure 11: Overview of COD**



#### Cooperative Order Dispatching (COD) with Mean Field (MF) Approximation

- Parameterize the global Q function by pairwise interactions
	- Between an agent and the average response **ā** from a sub-population in the same grid node.
- **Average Response,** *āi*
	- The number of other agents arriving in the same grid node as agent i, divided by the number of available orders for a given agent *i*.
	- Ex **ā = ⅔** in the figure provided
- The *average action-value* function is approximately equivalent to that calculated with the *average response*.

$$
Q_i(s, a) = \frac{1}{N_i} \sum_{k \in K_i} Q_i(s, a_i, a_k) \approx Q_i(s, a_i, \bar{a})
$$



**Figure 12: Function** approximator with **Average Response,** *āi*



**Figure 13:** Central Agent with **2 more agents** in the neighborhood and **3 orders.**

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# Simulator Design

- 1. Update vehicle status (setting some offline, and bringing some new vehicles online).
- 2. Provides an observation o<sup>t</sup> with a set of active drivers and available orders. Each order contains the origin and destination grid node IDs, while each driver contains the grid node ID of their current location.
- **3. The drivers will not move to other grid nodes before taking a new order.**
- **4. The COD algorithm generates an optimal list of driver-order pairs a<sup>t</sup> with current policy.**
- 5. After receiving the driver-order pairs the COD algorithm, the simulator returns new observation *o t+1* and a list of order fees.
- **6. Using this observation,** *o t+1* **the COD algorithm will calculate the rewards,** *r t*  **for each agent.**

Proposed Model 3: **Hybrid Model - Reallocation & Order Dispatching**

# Model Setup (Work-in-Progress)

- Use the common Environment setup.
- Reallocate agents to high demand grid nodes using Contextual Actor-Critic (cA2C) RL.
- Use Cooperative Order Dispatching (COD) with Mean Field (MF) Approximation to assign agents (drivers) with available orders.
- The model will have



#### Evaluation Metrics

- Gross Merchandise Volume (GMV)
	- The value of all the orders served in a single Episode (one day = 144 time steps).
- Order Response Rate (ORR)
	- The number of orders taken divided by the number of orders generated.
- Average Order Destination Potential (ADP)
	- The sum of Destination Potential (*DP = #DD #DS*) of all orders divided by the number of orders taken.



### Project Plan





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# Demo