# Learning Taxi Carpool Policies using MARL (Phase III)

**COMP 597:** Applications of Machine Learning in Real-World Systems

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# Outline

- Recap
- Progress update
- Proposed Models
  - Reallocation with Contextual Actor-Critic (cA2C)
  - Cooperative Order Dispatching (COD)
  - Hybrid Model
- Project Plan
- Demo

### Recap: Carpooling/Ride-Sharing Platform

- Taxis/ride-sharing platforms (Uber, Lyft) play significant role in daily commute
- Problem: Efficiently utilize road networks for
  - Minimum congestion
  - Optimal travel time and distance
  - Maximum profit
- Applications:
  - Dispatching orders, i.e. repositioning & matching driver to rider
  - Route planning
  - Traffic signals control
- **Goal:** MARL system that *maximizes profit*, *minimize travel time*, *distance* and *congestion*.



**Figure 1:** Order dispatching, driver repositioning & driver distribution after a certain timestep.



### **Recap: Proposed Models**

- Reallocation with Contextual Actor-Critic (cA2C)
  - Lin, Kaixiang et al. "Efficient Large-Scale Fleet Management via Multi-Agent Deep Reinforcement Learning". In Proceedings of the 24th ACM SIGKDD International Conference on Knowledge Discovery & Data Mining, pp. 1774-1783. ACM, 2018.
- Cooperative Order Dispatching (COD)
  - Li, Minne et al. "Efficient Ridesharing Order Dispatching with Mean Field Multi-Agent Reinforcement Learning." WWW (2019).
- Hybrid Model Reallocation & Order Dispatching
  - Combining the benefits from both the previous models.



**Figure 1:** Order dispatching, driver repositioning & driver distribution after a certain timestep.



### **Progress Update**

- Data exploration
  - [x] New York Taxi Dataset
  - [] DiDi GAIA Open Dataset: no sign of approval
  - [x] Visualization: setup city as hexagonal grid
- Research
  - [x] Understand methods in current literature
- Implement
  - [x] Implement cA2C
  - [~] Implement COD
  - [] Implement Hybrid Model
  - [x] Train on toy environment
  - [x] Train on real environment (NYC)
  - [] Compare results



Figure 2: The grid-world visualization using NYC Dataset



## Proposed Model 1: Reallocation with Contextual Actor-Critic (cA2C)

- The fleet management problem is modelled as a Markov Decision Process (MDP)/Markov Game, G
- MDP/Markov Game is defined by a tuple
  G = (N, S, A, P, R, y)
- **N** = Number of Agents
- **S** = Set of States
- A = Joint Action Space
- **P** = Transition Probability Functions
- **R** = Reward Functions
- **y** = Discount Factor



Figure 3: Markov Decision Process (MDP)

#### • Environment:

- Hexagonal Grid world, 0.9km apart
- Each Episode is represented by a day (24 hours), with 144 time steps (10 minute per step)

#### • Agent (N):

- Each idle driver is an agent
- Vehicles in the same grid node at a given time are homogeneous (treated like same agents)
- Max. number of unique agents is N (total no. of grid nodes)



**Figure 4:** The grid-world system and a spatial-temporal illustration of the problem setting



- State (S):
  - Global state,  $s_t$  contains no. of agents (drivers) and orders for each grid node at time *t*.
  - Agent state,  $s_t^i = [s_t, g_j]$ , where  $g_j$  is one-hot-encoding of the grid ID.
- Action (A):
  - $A_i = [0,1,..6]$ , 7 possible discrete actions, to six neighbouring grids, and the 7th to remain in the current grid.
  - $\circ$   $a_i^t = [g_0, g_1]$ , representing movement from  $g_0$  to  $g_1$ .
  - $\circ$  a<sub>t</sub> is the joint action of all the N agents at time t.



**Figure 4:** The grid-world system and a spatial-temporal illustration of the problem setting



#### • Reward (R)/Discount Factor (y):

- Individual reward,  $r_t^i$  is defined as the averaged reward of all agents arriving at the same grid node at the same time.
- Reward is equal for agents in the same grid node  $g_{j}$ ,  $r_t(g_j)$ .
- Every agents tries to maximize its own expected discounted return,  $\mathbb{E}\left[\sum_{k=0}^{\infty} \gamma^k r_{t+k}^i\right]$

#### • State Transition Probability (P):

- Probability of arriving in a state  $s_{t+1}$  given the current state,  $s_t$  and the joint action vector,  $a_t$ .
- $p(s_{t+1}|s_t, a_t) \sim [0, 1]$



**Figure 4:** The grid-world system and a spatial-temporal illustration of the problem setting



#### Contexts:

- Geographic Context
  - Considers geographic nature of the place which can't be accessed by agents. Ex lakes, grid edges.  $[G_{t,g_j}]_k = \begin{cases} 1, & \text{if } g_d \text{ is valid grid,} \\ 0, & \text{otherwise,} \end{cases}$
- Collaborative Context
  - Avoids the situation where agents move in conflict directions at a certain time for better performance. Ex one agent going from  $g_1$  to  $g_2$ , and another agent from  $g_2$  to  $g_1$ .

$$[\mathbf{C}_{t,\mathbf{g}_j}]_k = \begin{cases} 1, & \text{if } Q(\mathbf{s}_t, \mathbf{g}_i) >= Q(\mathbf{s}_t, \mathbf{g}_j), \\ 0, & \text{otherwise.} \end{cases}$$

$$\mathbf{q}(\mathbf{s}_t^i) = \mathbf{Q}(\mathbf{s}_t^i) * \mathbf{C}_{t,\mathbf{g}_j} * \mathbf{G}_{t,\mathbf{g}_j}.$$

### Contextual Actor-Critic (cA2C)

#### • Critic (Centralized):

- Centralized value function shared by all agents.
- Function is updated by minimizing the loss function derived from Bellman equation:

$$L(\theta_{\upsilon}) = (V_{\theta_{\upsilon}}(\mathbf{s}_t^i) - V_{\text{target}}(\mathbf{s}_{t+1}; \theta_{\upsilon}', \pi))^2,$$

 $V_{\text{target}}(\mathbf{s}_{t+1}; \theta'_{\upsilon}, \pi) = \sum_{a_t^i} \pi(a_t^i | \mathbf{s}_t^i) (r_{t+1}^i + \gamma V_{\theta'_{\upsilon}}(\mathbf{s}_{t+1}^i)).$ 

- Actor (Individual Agents):
  - Uses Policy gradient to update its policies.

$$\begin{aligned} \nabla_{\theta_p} J(\theta_p) &= \nabla_{\theta_p} \log \pi_{\theta_p} (a_t^i | \mathbf{s}_t^i) A(\mathbf{s}_t^i, a_t^i), \\ A(\mathbf{s}_t^i, a_t^i) &= r_{t+1}^i + \gamma V_{\theta_{\mathcal{U}}'}(\mathbf{s}_{t+1}^i) - V_{\theta_{\mathcal{U}}}(\mathbf{s}_t^i). \end{aligned}$$



**Figure 5:** The coordination of **decentralized execution** is based on the output of **centralized value network**. The right part illustrates embedding context to policy network.



### **Simulator Design**

- 1. Update vehicle status (setting some offline, and bringing some new vehicles online).
- 2. Generate new orders.
- 3. Interact with the agents, passing the new global state to the fleet management algorithm (cA2C) and receive agent actions
- 4. Reallocate the agents based on actions.
- 5. Assign available orders through a two-stage procedure:
  - a. Orders in a given grid cell are assigned to agents in the same cell
  - b. Remaining orders are assigned to vehicles in neighbouring cells.



Figure 7: Simulator timeline in one time step (10 min.)



**Figure 6:** Illustration of the reposition by the model. Darker shade represents higher state value, and the blue arrows denote the repositions

## Proposed Model 2: Cooperative Order Dispatching (COD)

- The order dispatching task is modelled as a **Partially Observable Markov Decision Process/Markov Game, G**
- POMDP/Markov Game is defined by a tuple
  G = (N, S, O, A, P, R, y)
- **N** = Number of Agents
- **S** = Sets of States
- **O** = Sets of Private Observations
- A = Joint Action Space
- **P** = Transition Probability Functions
- **R** = Reward Functions
- **y** = Discount Factor



#### • Environment: (same as previous model)

- Hexagonal Grid, 0.9km apart
- Each Episode is represented by a day (24 hours), with 144 time steps (10 minute per step)

#### • Agent (N): (same as previous model)

- Each idle driver is an agent
- Vehicles in the same grid at a given time are homogeneous (treated like same agents)
- Max. number of unique agents is N (total no. of grid nodes)



**Figure 9:** The grid-world system with agents (circles) and orders (triangles).

#### • State (S)/Observation (O):

- Global state,  $s_t$  contains no. of agents (drivers), orders at time t and other environment dynamics (traffic congestion, weather conditions, etc.)
- Agent observation,  $o_i$  contains its location  $loc_i$ , timestamp t and on-trip flag showing its availability.

#### • Action (A):

- $a_{i,m} = [des_{i,m}]$ , for i<sup>th</sup> agent and m<sup>th</sup> choice of order.
- $\circ$  a<sub>t</sub> is the joint action of all the N agents.
- Use a deterministic policy,  $\mu_i$  to generate ranking values of each observation-action pair ( $o_i$ ,  $a_{i,m}$ ) and use Boltzmann Softmax selector

$$\pi_i(a_{i,j}|o_i) = \frac{\exp(\beta\mu_i(o_i, a_{i,j}))}{\sum_{m=0}^{M_i} \exp(\beta\mu_i(o_i, a_{i,m}))}, \quad \text{for } j = 1, \dots, M$$



Figure 9: The grid-world system with agents (circles) and orders (triangles)

#### • Reward (R)/Discount Factor (y):

- Reward is defined as a combination of driver *i*'s own income  ${}^{0}r$  and the order destination potential (DP)  ${}^{1}r$  (only if #orders > #drivers).
  - *DP* = #DD #DS
  - Difference in the demand (orders) and supply (drivers).
- Each agent tries to maximize its own discounted reward,  $G^t$ .

 $r_i^t = {}^0r_i^t + {}^1\alpha \, {}^1r_i^t \qquad G_i^t = \sum_{k=t}^{\infty} \gamma^{k-t}r_i^k$ 

#### • State Transition Probability (P): (same as previous model)

- Probability of arriving in a state  $s_{t+1}$  given the current state,  $s_t$  and the joint action vector,  $a_t$ .
- $p(s_{t+1}|s_t, a_t) \sim [0, 1]$



**Figure 10:** An example of destination potential (DP), with green grids representing more drivers than orders (and red if opposite), and the gap is proportional to the shade of colors.

#### Cooperative Order Dispatching (COD) with Mean Field (MF) Approximation

- Critic (Centralized):
  - Each critic is trained by minimizing the loss function  $\mathcal{L}(\phi_i) = \mathbb{E}_{0,\mathbf{a},\mathbf{r},\mathbf{o}'}[(r_i + \gamma v_{i^-}^{\mathsf{MF}}(o'_i) - Q_i(o_i, (\bar{a}_i, a_i)))^2],$

 $\upsilon_{i^-}^{\rm MF}(o_i') = \sum_{a_i'} \pi_i^-(a_i'|o_i') \mathbb{E}_{\bar{a}_i'(a_{-i}') \sim \pi_{-i}^-} [Q_i^-(o_i', (\bar{a}_i', a_i'))],$ 

- $\circ ~~v_i^{\,\text{MF}}$  is the Mean Field value function
- Actor:
  - Uses Policy Gradient to update its policies.  $\nabla_{\theta_i} J(\theta_i) = \mathbb{E}_{\mathbf{o}, \mathbf{a} \sim \mathcal{D}} [\nabla_{\theta_i} \mu_i(o_i, a_i) \nabla_{a_i} Q_i(o_i, (\bar{a}_i, a_i))].$



Figure 11: Overview of COD



#### Cooperative Order Dispatching (COD) with Mean Field (MF) Approximation

- Parameterize the global Q function by pairwise interactions
  - Between an agent and the average response ā from a sub-population in the same grid node.
- Average Response,  $\bar{a}_i$ 
  - The number of other agents arriving in the same grid node as agent i, divided by the number of available orders for a given agent *i*.
  - Ex  $\bar{a} = \frac{2}{3}$  in the figure provided
- The *average action-value* function is approximately equivalent to that calculated with the *average response*.

$$Q_i(s, \boldsymbol{a}) = \frac{1}{N_i} \sum_{k \in K_i} Q_i(s, a_i, a_k) \approx Q_i(s, a_i, \bar{a})$$



 $\begin{array}{c|c} & & \\ & O_i & a_i & \overline{a}_i \\ \hline \mathbf{Figure 12: Function} \\ approximator with \\ \mathbf{Average Response, } \overline{a}. \end{array}$ 



Figure 13: Central Agent with 2 more agents in the neighborhood and 3 orders.

### **Simulator Design**

- 1. Update vehicle status (setting some offline, and bringing some new vehicles online).
- Provides an observation o<sup>t</sup> with a set of active drivers and available orders. Each order contains the origin and destination grid node IDs, while each driver contains the grid node ID of their current location.
- 3. The drivers will not move to other grid nodes before taking a new order.
- 4. The COD algorithm generates an optimal list of driver-order pairs a<sup>t</sup> with current policy.
- 5. After receiving the driver-order pairs the COD algorithm, the simulator returns new observation  $o^{t+1}$  and a list of order fees.
- 6. Using this observation,  $o^{t+1}$  the COD algorithm will calculate the rewards,  $r^t$  for each agent.

Proposed Model 3: Hybrid Model - Reallocation & Order Dispatching

### Model Setup (Work-in-Progress)

- Use the common Environment setup.
- Reallocate agents to high demand grid nodes using Contextual Actor-Critic (cA2C) RL.
- Use Cooperative Order Dispatching (COD) with Mean Field (MF) Approximation to assign agents (drivers) with available orders.
- The model will have



#### **Evaluation Metrics**

- Gross Merchandise Volume (GMV)
  - The value of all the orders served in a single Episode (one day = 144 time steps).
- Order Response Rate (ORR)
  - The number of orders taken divided by the number of orders generated.
- Average Order Destination Potential (ADP)
  - The sum of Destination Potential (*DP* = #DD #DS) of all orders divided by the number of orders taken.



### **Project Plan**





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## Demo